

Cancellation Policy 2024



If a parent needs to cancel the student's course for any reason, they must inform British Summer School by email or in writing as soon as possible.

Cancellation Charges

- Cancellation takes effect from the date when British Summer School receives the notification.
- Subject to clause 5.2 of the British Summer School's *The Small Print 2024*, cancellation charges are as follows:

Notice	Refund / Cancellation Fees
Before 1 May 2024	Full refund of all fees paid; no cancellation charges
After 1 May 2024 and over 44 days before the Course start date	Loss of deposit
30-44 days before the Course start date	Loss of 50% of full Course fee
0-29 days before the Course start date	Loss of 100% of full Course fee
On or after the Course start date	Loss of 100% of full Course fee

Early Cancellation (The Parent's right to change their mind)

- If a parent books without having met a British Summer School representative in person, they are entitled to cancel the course free of charge within 14 days of receiving the School's confirmation letter.
- Where a parent makes a request for the student to attend British Summer School before the end of the Early Cancellation period, the Parent understands and agrees that:
 - a) the Parent will be responsible for a proportion of the fees in relation to the services that have been supplied during the Early Cancellation Period and will therefore not receive a full refund of all amounts paid; and
 - b) the Parent will lose the right to Early Cancellation (and any associated refund) once the summer school course has been completed.

Cancellation of Optional Extras

- British Summer School will cancel any Pro Option booked free of charge up until 2 weeks before the course start date.
- British Summer School will cancel any exam course booked free of charge before 1 June 2024.

Cancellation Policy 2024



Visa Refusal

- If the Parent cancels the contract as a result of a visa application being refused, the School shall refund the full fees paid (less a £100 administration fee) upon receipt of a copy of the original documentation issued by the Entry Clearance Officer.
- If the Parent decides to cancel the course due to a delay in the issuing of a visa, the School will refund the full fees paid (less the course deposit paid) upon receipt of a copy of the original visa application.

Early Departure

- If the parent decides to withdraw the Student from the Summer School, or if the student withdraws him/herself prior to the departure date, no refund of fees paid will be made, save in exceptional circumstances, for example:
 - a) A serious breach of the Summer School's Terms and Conditions by British Summer School.
 - b) Cases of serious illness or genuine hardship.

Any refund is given at the sole discretion of the Managing Director of British Summer School.

Signed:

A handwritten signature in black ink, appearing to read 'S Wood'.

Steve Wood
Managing Director of British Summer School

Date: 1 September 2023

Review Date: 1 September 2024